

# **Toronto** Internal Audit

## City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers, one of whom is also the Chief Financial Officer for the City. In addition to the City Manager and the three deputies, the City Manager's Office is comprised of five divisions: Executive Management, Human Resources, Internal Audit, Strategic & Corporate Policy and Strategic Communications.

The Internal Audit Division helps senior management and City staff identify and evaluate exposures to risk in order to strengthen risk management and controls in program areas across the City. The division acts as a resource to the City Manager, Deputy City Managers, division heads, and City staff, providing objective assurance and advice to help mitigate business risks, improve operations, as well as promote/assure fiscal responsibility, accountability, and compliance with applicable policies and legislation. Internal Audit performs audits of various programs and business processes, conducts special investigations, responds to requests from the City Manager, Deputy City Managers, division heads, and City staff, and provides advice and guidance to divisions in the design and development of new programs, processes and systems.

Metro Hall  
Ste. 318, 3<sup>rd</sup> fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....	338-1086
Facsimile.....	338-2167

### Director

Ruvani Shaubel.....392-8034

### Administrative Assistant

Ursula Cowieson .....338-1086

### Managers

Gifford Chu .....397-0301

Carmen Li.....392-8353

### Senior Internal Auditors

Anila Lalani.....338-2321

Gawah Mark .....397-7161

Lukasz Markowski .....338-2871

Megan McAdam.....338-2872