

Tracking Status

- City Council adopted this item on August 25, 2010 with amendments.
- This item was considered by Executive Committee on August 16, 2010 and was adopted with amendments. It will be considered by City Council on August 25, 2010.

City Council consideration on August 25, 2010

EX46.26	ACTION	Amended		Ward:All
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Customer Service Strategy for Special Events-related Services and Permitting Processes

City Council Decision

City Council on August 25, 26 and 27, 2010, adopted the following:

1. City Council direct staff to develop a business case for an online EventPal platform to streamline access to special events-related City services and permitting processes.
2. City Council direct staff to report back to the Executive Committee during the next term of Council on:
 - a. The results of a corporate-wide review of special events-related permitting rules and requirements, including insurance requirements, to identify appropriate service standards.
 - b. A corporate policy for special events fees.
3. City Council direct that the proposed report recognize the tremendous contribution that special events make to the economic, social and cultural life of the City and its neighbourhoods, as well as contributing to the security of our residents.
4. City Council request the Deputy City Manager, Cluster A, to:

- i. Integrate other City ABC stakeholders into the report, especially the Toronto Transit Commission and the Toronto Police Service.

- ii. Consider in the report, policies to minimize and eliminate fees charged to not-for-profit community organizations and neighbourhood groups.

Background Information (Committee)

Customer Service Strategy for Special Events-Related Services and Permitting Processes
(<http://www.toronto.ca/legdocs/mmis/2010/ex/bgrd/backgroundfile-32893.pdf>)

Motions (City Council)

1 – Motion to Amend Item moved by Councillor Michael Thompson (Carried)

The Recommendation 2a of the Executive Committee be amended by adding the words "including insurance requirements", so that it now reads as follows:

2. City Council direct staff to report back to Executive Committee during the next term of Council on:

- a. The results of a corporate-wide review of special events-related permitting rules and requirements, including insurance requirements, to identify appropriate service standards.

Motion to Adopt Item as Amended (Carried)

Declared Interests (City Council)

The following member(s) declared an interest:

Councillor Case Ootes - as his son is employed by the City of Toronto in Special Events.

Executive Committee consideration on August 16, 2010

Source: Toronto City Clerk at www.toronto.ca/legdocs/agendas.htm